CONFERENCE COMMITTEE REPORT FORM

Austin, Texas

5/25/19
Date

Honorable Dan Patrick
President of the Senate

Honorable Dennis Bonnen
Speaker of the House of Representatives

Sirs:

We, Your Conference Committee, appointed to adjust the differences between the Senate and the House of Representatives on Senate Bill 1742 have had the same under consideration, and beg to report it back with the recommendation that it do pass in the form and text hereto attached.

José Menéndez

Kelly Hancock

Zaffirini
Judith Zaffirini

Robert Nichols

On the part of the Senate

Charles Schwertner

Greg Bonnen

Matt Krause

On the part of the House

Note to Conference Committee Clerk:

Please type the names of the members of the Conference Committee under the lines provided for signature. Those members desiring to sign the report should sign each of the six copies. Attach a copy of the Conference Committee Report and a Section by Section side by side comparison to each of the six reporting forms. The original and two copies are filed in house of origin of the bill, and three copies in the other house.

CONFERENCE COMMITTEE REPORT

3rd Printing

S.B. No. 1742

A BILL TO BE ENTITLED

AN ACT

relating to physician and health care provider directories, preauthorization, utilization review, independent review, and peer review for certain health benefit plans and workers' compensation coverage.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

ARTICLE 1. HEALTH CARE PROVIDER DIRECTORIES

SECTION 1.01. Section 1451.501, Insurance Code, is amended by amending Subdivision (1) and adding Subdivisions (1-a) and (1-b) to read as follows:

(1) "Facility" has the meaning assigned by Section 324.001, Health and Safety Code.

(1-a) "Facility-based physician" means a radiologist, anesthesiologist, pathologist, emergency department physician, neonatologist, or assistant surgeon:

(A) to whom a facility has granted clinical privileges; and

(B) who provides services to patients of the facility under those clinical privileges.

(1-b) "Health care provider" means a practitioner, institutional provider, or other person or organization that furnishes health care services and that is licensed or otherwise authorized to practice in this state. The term includes a pharmacist, pharmacy, hospital, nursing home, or other medical or

health-related service facility that provides care for the sick or injured or other care. The term does not include a physician.

SECTION 1.02. Section 1451.504, Insurance Code, is amended by amending Subsection (b) and adding Subsections (c) and (d) to read as follows:

(b) The directory must include the name, street address, specialty, if any, and telephone number of each physician and health care provider described by Subsection (a) and indicate whether the physician or provider is accepting new patients.

(c) For each health care provider that is a facility included in the directory under this section, the directory must:

(1) list under the facility name separate headings for radiologists, anesthesiologists, pathologists, emergency department physicians, neonatologists, and assistant surgeons;

(2) list under each heading described by Subdivision (1) each facility-based physician described by Subsection (a) practicing in the specialty corresponding with that heading that is a preferred provider, exclusive provider, or network physician;

(3) for the facility and each facility-based physician described by Subdivision (2), clearly indicate each health benefit plan issued by the issuer that may provide coverage for the services provided by that facility or physician; and

(4) include the facility in a listing of all facilities included in the directory indicating:

(A) the name of the facility;

(B) the municipality in which the facility is located or county in which the facility is located if the facility

is in the unincorporated area of the county;

(C) for each specialty of facility-based physician practicing at the facility, the name, street address, and telephone number of any facility-based physician that is a preferred provider, exclusive provider, or network physician or of the physician group in which the facility-based physician practices;

(D) each health benefit plan issued by the issuer that may provide coverage for the services provided by the facility; and

(E) each health benefit plan issued by the issuer that may provide coverage for the services provided by each facility-based physician group.

(d) The directory must list a facility-based physician individually and, if the physician belongs to a physician group, as part of the physician group.

SECTION 1.03. Section 1451.505(c), Insurance Code, is amended to read as follows:

(c) The directory must be:

(1) electronically searchable by physician or health care provider name, specialty, if any, facility, and location; and

(2) publicly accessible without necessity of providing a password, a user name, or personally identifiable information.

ARTICLE 2. PREAUTHORIZATION

SECTION 2.01. Section 843.348(b), Insurance Code, is amended to read as follows:

(b) A health maintenance organization that uses a preauthorization process for health care services shall provide each participating physician or provider, not later than the fifth [~~10th~~] business day after the date a request is made, a list of health care services that [~~do not~~] require preauthorization and information concerning the preauthorization process.

SECTION 2.02. Subchapter J, Chapter 843, Insurance Code, is amended by adding Sections 843.3481, 843.3482, and 843.3483 to read as follows:

Sec. 843.3481. POSTING OF PREAUTHORIZATION REQUIREMENTS. (a) A health maintenance organization that uses a preauthorization process for health care services shall make the requirements and information about the preauthorization process readily accessible to enrollees, physicians, providers, and the general public by posting the requirements and information on the health maintenance organization's Internet website.

(b) The preauthorization requirements and information described by Subsection (a) must:

(1) be posted:

(A) except as provided by Subsection (c) or (d), conspicuously in a location on the Internet website that does not require the use of a log-in or other input of personal information to view the information; and

(B) in a format that is easily searchable and accessible;

(2) except for the screening criteria under Paragraph (4)(C), be written in plain language that is easily understandable

by enrollees, physicians, providers, and the general public;

(3) include a detailed description of the preauthorization process and procedure; and

(4) include an accurate and current list of the health care services for which the health maintenance organization requires preauthorization that includes the following information specific to each service:

(A) the effective date of the preauthorization requirement;

(B) a list or description of any supporting documentation that the health maintenance organization requires from the physician or provider ordering or requesting the service to approve a request for that service;

(C) the applicable screening criteria, which may include Current Procedural Terminology codes and International Classification of Diseases codes; and

(D) statistics regarding preauthorization approval and denial rates for the service in the preceding calendar year, including statistics in the following categories:

(i) physician or provider type and specialty, if any;

(ii) indication offered;

(iii) reasons for request denial;

(iv) denials overturned on internal appeal;

(v) denials overturned by an independent review organization; and

(vi) total annual preauthorization

requests, approvals, and denials for the service.

(c) This section may not be construed to require a health maintenance organization to provide specific information that would violate any applicable copyright law or licensing agreement. To comply with a posting requirement described by Subsection (b), a health maintenance organization may, instead of making that information publicly available on the health maintenance organization's Internet website, supply a summary of the withheld information sufficient to allow a licensed physician or provider, as applicable for the specific service, who has sufficient training and experience related to the service to understand the basis for the health maintenance organization's medical necessity or appropriateness determinations.

(d) If a requirement or information described by Subsection (a) is licensed, proprietary, or copyrighted material that the health maintenance organization has received from a third party with which the health maintenance organization has contracted, to comply with a posting requirement described by Subsection (b), the health maintenance organization may, instead of making that information publicly available on the health maintenance organization's Internet website, provide the material to a physician or provider who submits a preauthorization request using a nonpublic secured Internet website link or other protected, nonpublic electronic means.

Sec. 843.3482. CHANGES TO PREAUTHORIZATION REQUIREMENTS. (a) Except as provided by Subsection (b), not later than the 60th day before the date a new or amended preauthorization requirement

takes effect, a health maintenance organization that uses a preauthorization process for health care services shall provide notice of the new or amended preauthorization requirement and disclose the new or amended requirement in the health maintenance organization's newsletter or network bulletin, if any, and on the health maintenance organization's Internet website.

(b) For a change in a preauthorization requirement or process that removes a service from the list of health care services requiring preauthorization or amends a preauthorization requirement in a way that is less burdensome to enrollees or participating physicians or providers, a health maintenance organization shall provide notice of the change in the preauthorization requirement and disclose the change in the health maintenance organization's newsletter or network bulletin, if any, and on the health maintenance organization's Internet website not later than the fifth day before the date the change takes effect.

(c) Not later than the fifth day before the date a new or amended preauthorization requirement takes effect, a health maintenance organization shall update its Internet website to disclose the change to the health maintenance organization's preauthorization requirements or process and the date and time the change is effective.

Sec. 843.3483. REMEDY FOR NONCOMPLIANCE. In addition to any other penalty or remedy provided by law, a health maintenance organization that uses a preauthorization process for health care services that violates this subchapter with respect to a required publication, notice, or response regarding its preauthorization

requirements, including by failing to comply with any applicable deadline for the publication, notice, or response, must provide an expedited appeal under Section 4201.357 for any health care service affected by the violation.

SECTION 2.03. Section 1301.135(a), Insurance Code, is amended to read as follows:

(a) An insurer that uses a preauthorization process for medical care or [~~and~~] health care services shall provide to each preferred provider, not later than the fifth [~~10th~~] business day after the date a request is made, a list of medical care and health care services that require preauthorization and information concerning the preauthorization process.

SECTION 2.04. Subchapter C-1, Chapter 1301, Insurance Code, is amended by adding Sections 1301.1351, 1301.1352, and 1301.1353 to read as follows:

Sec. 1301.1351. POSTING OF PREAUTHORIZATION REQUIREMENTS. (a) An insurer that uses a preauthorization process for medical care or health care services shall make the requirements and information about the preauthorization process readily accessible to insureds, physicians, health care providers, and the general public by posting the requirements and information on the insurer's Internet website.

(b) The preauthorization requirements and information described by Subsection (a) must:

(1) be posted:

(A) except as provided by Subsection (c) or (d), conspicuously in a location on the Internet website that does not

require the use of a log-in or other input of personal information to view the information; and

(B) in a format that is easily searchable and accessible;

(2) except for the screening criteria under Paragraph (4)(C), be written in plain language that is easily understandable by insureds, physicians, health care providers, and the general public;

(3) include a detailed description of the preauthorization process and procedure; and

(4) include an accurate and current list of medical care and health care services for which the insurer requires preauthorization that includes the following information specific to each service:

(A) the effective date of the preauthorization requirement;

(B) a list or description of any supporting documentation that the insurer requires from the physician or health care provider ordering or requesting the service to approve a request for the service;

(C) the applicable screening criteria, which may include Current Procedural Terminology codes and International Classification of Diseases codes; and

(D) statistics regarding the insurer's preauthorization approval and denial rates for the medical care or health care service in the preceding calendar year, including statistics in the following categories:

(i) physician or health care provider type and specialty, if any;

(ii) indication offered;

(iii) reasons for request denial;

(iv) denials overturned on internal appeal;

(v) denials overturned by an independent review organization; and

(vi) total annual preauthorization requests, approvals, and denials for the service.

(c) This section may not be construed to require an insurer to provide specific information that would violate any applicable copyright law or licensing agreement. To comply with a posting requirement described by Subsection (b), an insurer may, instead of making that information publicly available on the insurer's Internet website, supply a summary of the withheld information sufficient to allow a licensed physician or other health care provider, as applicable for the specific service, who has sufficient training and experience related to the service to understand the basis for the insurer's medical necessity or appropriateness determinations.

(d) If a requirement or information described by Subsection (a) is licensed, proprietary, or copyrighted material that the insurer has received from a third party with which the insurer has contracted, to comply with a posting requirement described by Subsection (b), the insurer may, instead of making that information publicly available on the insurer's Internet website, provide the material to a physician or health care provider who submits a

preauthorization request using a nonpublic secured Internet website link or other protected, nonpublic electronic means.

(e) The provisions of this section may not be waived, voided, or nullified by contract.

Sec. 1301.1352. CHANGES TO PREAUTHORIZATION REQUIREMENTS. (a) Except as provided by Subsection (b), not later than the 60th day before the date a new or amended preauthorization requirement takes effect, an insurer that uses a preauthorization process for medical care or health care services shall provide notice of the new or amended preauthorization requirement and disclose the new or amended requirement in the insurer's newsletter or network bulletin, if any, and on the insurer's Internet website.

(b) For a change in a preauthorization requirement or process that removes a service from the list of medical care or health care services requiring preauthorization or amends a preauthorization requirement in a way that is less burdensome to insureds, physicians, or health care providers, an insurer shall provide notice of the change in the preauthorization requirement and disclose the change in the insurer's newsletter or network bulletin, if any, and on the insurer's Internet website not later than the fifth day before the date the change takes effect.

(c) Not later than the fifth day before the date a new or amended preauthorization requirement takes effect, an insurer shall update its Internet website to disclose the change to the insurer's preauthorization requirements or process and the date and time the change is effective.

(d) The provisions of this section may not be waived,

voided, or nullified by contract.

Sec. 1301.1353. REMEDY FOR NONCOMPLIANCE. (a) In addition to any other penalty or remedy provided by law, an insurer that uses a preauthorization process for medical care or health care services that violates this subchapter with respect to a required publication, notice, or response regarding its preauthorization requirements, including by failing to comply with any applicable deadline for the publication, notice, or response, must provide an expedited appeal under Section 4201.357 for any medical care or health care service affected by the violation.

(b) The provisions of this section may not be waived, voided, or nullified by contract.

ARTICLE 3. UTILIZATION, INDEPENDENT, AND PEER REVIEW

SECTION 3.01. Section 4201.002(12), Insurance Code, is amended to read as follows:

(12) "Provider of record" means the physician or other health care provider with primary responsibility for the health care[~~, treatment, and~~] services provided to or requested on behalf of an enrollee or the physician or other health care provider that has provided or has been requested to provide the health care services to the enrollee. The term includes a health care facility where the health care services are [~~if treatment is~~] provided on an inpatient or outpatient basis.

SECTION 3.02. Sections 4201.151 and 4201.152, Insurance Code, are amended to read as follows:

Sec. 4201.151. UTILIZATION REVIEW PLAN. A utilization review agent's utilization review plan, including reconsideration

and appeal requirements, must be reviewed by a physician licensed to practice medicine in this state and conducted in accordance with standards developed with input from appropriate health care providers and approved by a physician licensed to practice medicine in this state.

Sec. 4201.152. UTILIZATION REVIEW UNDER [~~DIRECTION OF~~] PHYSICIAN. A utilization review agent shall conduct utilization review under the direction of a physician licensed to practice medicine in this [~~by a~~] state [~~licensing agency in the United States~~].

SECTION 3.03. Sections 4201.155, 4201.206, and 4201.251, Insurance Code, are amended to read as follows:

Sec. 4201.155. LIMITATION ON NOTICE REQUIREMENTS AND REVIEW PROCEDURES. (a) A utilization review agent may not establish or impose a notice requirement or other review procedure that is contrary to the requirements of the health insurance policy or health benefit plan.

(b) This section may not be construed to release a health insurance policy or health benefit plan from full compliance with this chapter or other applicable law.

Sec. 4201.206. OPPORTUNITY TO DISCUSS TREATMENT BEFORE ADVERSE DETERMINATION. (a) Subject to Subsection (b) and the notice requirements of Subchapter G, before an adverse determination is issued by a utilization review agent who questions the medical necessity, the [~~or~~] appropriateness, or the experimental or investigational nature[~~,~~] of a health care service, the agent shall provide the health care provider who ordered,

requested, provided, or is to provide the service a reasonable opportunity to discuss with a physician licensed to practice medicine the patient's treatment plan and the clinical basis for the agent's determination.

(b) If the health care service described by Subsection (a) was ordered, requested, or provided, or is to be provided by a physician, the opportunity described by that subsection must be with a physician licensed to practice medicine.

Sec. 4201.251. DELEGATION OF UTILIZATION REVIEW. A utilization review agent may delegate utilization review to qualified personnel in the hospital or other health care facility in which the health care services to be reviewed were or are to be provided. The delegation does not release the agent from the full responsibility for compliance with this chapter or other applicable law, including the conduct of those to whom utilization review has been delegated.

SECTION 3.04. Sections 4201.252(a) and (b), Insurance Code, are amended to read as follows:

(a) Personnel employed by or under contract with a utilization review agent to perform utilization review must be appropriately trained and qualified and meet the requirements of this chapter and other applicable law, including applicable licensing requirements.

(b) Personnel, other than a physician licensed to practice medicine, who obtain oral or written information directly from a patient's physician or other health care provider regarding the patient's specific medical condition, diagnosis, or treatment

options or protocols must be a nurse, physician assistant, or other health care provider qualified to provide the requested service.

SECTION 3.05. Section 4201.356, Insurance Code, is amended to read as follows:

Sec. 4201.356. DECISION BY PHYSICIAN REQUIRED; SPECIALTY REVIEW. (a) The procedures for appealing an adverse determination must provide that a physician licensed to practice medicine makes the decision on the appeal, except as provided by Subsection (b).

(b) If not later than the 10th working day after the date an appeal is requested or denied the enrollee's health care provider requests [~~states in writing good cause for having~~] a particular type of specialty provider review the case, a health care provider who is of the same or a similar specialty as the health care provider who would typically manage the medical or dental condition, procedure, or treatment under consideration for review shall review the denial or the decision denying the appeal. The specialty review must be completed within 15 working days of the date the health care provider's request for specialty review is received.

SECTION 3.06. Section 4201.357(a), Insurance Code, is amended to read as follows:

(a) The procedures for appealing an adverse determination must include, in addition to the written appeal, a procedure for an expedited appeal of a denial of emergency care, [~~or~~] a denial of continued hospitalization, or a denial of another service if the requesting health care provider includes a written statement with supporting documentation that the service is necessary to treat a

life-threatening condition or prevent serious harm to the patient. That procedure must include a review by a health care provider who:

(1) has not previously reviewed the case; and

(2) is of the same or a similar specialty as the health care provider who would typically manage the medical or dental condition, procedure, or treatment under review in the appeal.

SECTION 3.07. Sections 4201.453 and 4201.454, Insurance Code, are amended to read as follows:

Sec. 4201.453. UTILIZATION REVIEW PLAN. A specialty utilization review agent's utilization review plan, including reconsideration and appeal requirements, must be:

(1) reviewed by a health care provider of the appropriate specialty who is licensed or otherwise authorized to provide the specialty health care service in this state; and

(2) conducted in accordance with standards developed with input from a health care provider of the appropriate specialty who is licensed or otherwise authorized to provide the specialty health care service in this state.

Sec. 4201.454. UTILIZATION REVIEW UNDER DIRECTION OF PROVIDER OF SAME SPECIALTY. A specialty utilization review agent shall conduct utilization review under the direction of a health care provider who is of the same specialty as the agent and who is licensed or otherwise authorized to provide the specialty health care service in this [~~by a~~] state [~~licensing agency in the United States~~].

SECTION 3.08. Section 4201.455(a), Insurance Code, is amended to read as follows:

(a) Personnel who are employed by or under contract with a specialty utilization review agent to perform utilization review must be appropriately trained and qualified and meet the requirements of this chapter and other applicable law of this state, including applicable licensing laws.

SECTION 3.09. Section 4201.456, Insurance Code, is amended to read as follows:

Sec. 4201.456. OPPORTUNITY TO DISCUSS TREATMENT BEFORE ADVERSE DETERMINATION. Subject to the notice requirements of Subchapter G, before an adverse determination is issued by a specialty utilization review agent who questions the medical necessity, the [~~or~~] appropriateness, or the experimental or investigational nature[~~,~~] of a health care service, the agent shall provide the health care provider who ordered, requested, or is to provide the service a reasonable opportunity to discuss the patient's treatment plan and the clinical basis for the agent's determination with a health care provider who is of the same specialty as the agent.

SECTION 3.10. Section 408.0043, Labor Code, is amended by adding Subsection (c) to read as follows:

(c) Notwithstanding Subsection (b), if a health care service is requested, ordered, provided, or to be provided by a physician, a person described by Subsection (a)(1), (2), or (3) who reviews the service with respect to a specific workers' compensation case must be of the same or a similar specialty as that physician.

SECTION 3.11. Section 1305.351(d), Insurance Code, is

amended to read as follows:

(d) A [~~Notwithstanding Section 4201.152, a~~] utilization review agent or an insurance carrier that uses doctors to perform reviews of health care services provided under this chapter, including utilization review, or peer reviews under Section 408.0231(g), Labor Code, may only use doctors licensed to practice in this state.

SECTION 3.12. Section 1305.355(d), Insurance Code, is amended to read as follows:

(d) The department shall assign the review request to an independent review organization. An [~~Notwithstanding Section 4202.002, an~~] independent review organization that uses doctors to perform reviews of health care services under this chapter may only use doctors licensed to practice in this state.

SECTION 3.13. Section 408.023(h), Labor Code, is amended to read as follows:

(h) A [~~Notwithstanding Section 4201.152, Insurance Code, a~~] utilization review agent or an insurance carrier that uses doctors to perform reviews of health care services provided under this subtitle, including utilization review, may only use doctors licensed to practice in this state.

SECTION 3.14. Section 413.031(e-2), Labor Code, is amended to read as follows:

(e-2) An [~~Notwithstanding Section 4202.002, Insurance Code, an~~] independent review organization that uses doctors to perform reviews of health care services provided under this title may only use doctors licensed to practice in this state.

ARTICLE 4. JOINT INTERIM STUDY

SECTION 4.01. CREATION OF JOINT INTERIM COMMITTEE. (a) A joint interim committee is created to study, review, and report on the use of prior authorization and utilization review processes by private health benefit plan issuers in this state, as provided by Section 4.02 of this article, and propose reforms under that section related to the transparency of and improving patient outcomes under the prior authorization and utilization review processes used by private health benefit plan issuers in this state.

(b) The joint interim committee shall be composed of four senators appointed by the lieutenant governor and four members of the house of representatives appointed by the speaker of the house of representatives.

(c) The lieutenant governor and speaker of the house of representatives shall each designate a co-chair from among the joint interim committee members.

(d) The joint interim committee shall convene at the joint call of the co-chairs.

(e) The joint interim committee has all other powers and duties provided to a special or select committee by the rules of the senate and house of representatives, by Subchapter B, Chapter 301, Government Code, and by policies of the senate and house committees on administration.

SECTION 4.02. INTERIM STUDY REGARDING PRIOR AUTHORIZATION AND UTILIZATION REVIEW PROCESSES. (a) The joint interim committee created by Section 4.01 of this article shall study data and other

information available from the Texas Department of Insurance, the office of public insurance counsel, or other sources the committee determines relevant to examine and analyze the transparency of and improving patient outcomes under the prior authorization and utilization review processes used by private health benefit plan issuers in this state.

(b) The joint interim committee shall propose reforms based on the study required under Subsection (a) of this section to improve the transparency of and patient outcomes under prior authorization and utilization review processes in this state.

(c) The joint interim committee shall prepare a report of the findings and proposed reforms.

SECTION 4.03. COMMITTEE FINDINGS AND PROPOSED REFORMS. (a) Not later than December 1, 2020, the joint interim committee created under Section 4.01 of this article shall submit to the lieutenant governor, the speaker of the house of representatives, and the governor the report prepared under Section 4.02 of this article. The joint interim committee shall include in its report recommendations of specific statutory and regulatory changes that appear necessary from the committee's study under Section 4.02 of this article.

(b) Not later than the 60th day after the effective date of this Act, the lieutenant governor and speaker of the house of representatives shall appoint the members of the joint interim committee in accordance with Section 4.01 of this article.

SECTION 4.04. ABOLITION OF COMMITTEE. The joint interim committee created under Section 4.01 of this article is abolished

and this article expires December 15, 2020.

ARTICLE 5. TRANSITIONS; EFFECTIVE DATE

SECTION 5.01. A health benefit plan issuer shall update the issuer's website to conform with Subchapter K, Chapter 1451, Insurance Code, as amended by Article 1 of this Act, not later than January 1, 2020.

SECTION 5.02. The changes in law made by Article 2 of this Act apply only to a request for preauthorization of medical care or health care services made on or after January 1, 2020, under a health benefit plan delivered, issued for delivery, or renewed on or after that date. A request for preauthorization of medical care or health care services made before January 1, 2020, or on or after January 1, 2020, under a health benefit plan delivered, issued for delivery, or renewed before that date is governed by the law as it existed immediately before the effective date of this Act, and that law is continued in effect for that purpose.

SECTION 5.03. The changes in law made by Article 3 of this Act apply only to utilization, independent, or peer review requested on or after the effective date of this Act. Utilization, independent, or peer review requested before the effective date of this Act is governed by the law as it existed immediately before the effective date of this Act, and that law is continued in effect for that purpose.

SECTION 5.04. This Act takes effect September 1, 2019.

Senate Bill 1742
Conference Committee Report
Section-by-Section Analysis

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
No equivalent provision.	ARTICLE __. PHYSICIAN AND HEALTH CARE PROVIDER DIRECTORIES [FA5,3rd(1)]	Same as Senate version.
SECTIONS 1-3. Sections 1451.501, 1451.504, and 1451.505, Insurance Code, are amended.	SECTIONS __.01-__.03. Same as Senate version.	SECTIONS 1.01-1.03. Same as Senate version.
No equivalent provision.	ARTICLE __. ***REGULATION OF UTILIZATION REVIEW, INDEPENDENT REVIEW, AND PEER REVIEW AND*** PREAUTHORIZATION ***REQUIREMENTS*** [FA5,3rd(3)]	ARTICLE 2. PREAUTHORIZATION
No equivalent provision.	SECTION __.01. Section 533.005, Government Code, is amended by adding Subsection (e).	Same as Senate version.
No equivalent provision.	SECTION __.02. Section 843.348(b), Insurance Code, is amended to read as follows: (b) A health maintenance organization that uses a preauthorization process for health care services shall provide each participating physician or provider, not later than the <u>fifth</u> [~~10th~~] business day after the date a request is made, a list of health care services that [~~do not~~] require preauthorization and information concerning the preauthorization process. [FA5,3rd(3)]	SECTION 2.01. Same as House version.
No equivalent provision.	SECTION __.03. Subchapter J, Chapter 843, Insurance Code, is amended by adding Sections 843.3481, 843.3482, 843.3483, and 843.3484 to read as follows: <u>Sec. 843.3481. POSTING OF PREAUTHORIZATION REQUIREMENTS. (a) A health maintenance organization that uses a preauthorization process for health care services shall make the requirements and information about the</u>	SECTION 2.02. Same as House version except as follows: <u>Sec. 843.3481. POSTING OF PREAUTHORIZATION REQUIREMENTS. (a) A health maintenance organization that uses a preauthorization process for health care services shall make the requirements and information about the</u>

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	preauthorization process readily accessible to enrollees, physicians, providers, and the general public by posting the requirements and information on the health maintenance organization's Internet website. (b) The preauthorization requirements and information described by Subsection (a) must: (1) be posted: (A) conspicuously in a location on the Internet website that does not require the use of a log-in or other input of personal information to view the information; and (B) in a format that is easily searchable and accessible; (2) be written in plain language that is easily understandable by enrollees, physicians, providers, and the general public; (3) include a detailed description of the preauthorization process and procedure; and (4) include an accurate and current list of the health care services for which the health maintenance organization requires preauthorization that includes the following information specific to each service: (A) the effective date of the preauthorization requirement; (B) a list or description of any supporting documentation that the health maintenance organization requires from the physician or provider ordering or requesting the service to approve a request for that service; (C) the applicable screening criteria ***using*** Current Procedural Terminology codes and International Classification of Diseases codes; and	preauthorization process readily accessible to enrollees, physicians, providers, and the general public by posting the requirements and information on the health maintenance organization's Internet website. (b) The preauthorization requirements and information described by Subsection (a) must: (1) be posted: (A) ***except as provided by Subsection (c) or (d),*** conspicuously in a location on the Internet website that does not require the use of a log-in or other input of personal information to view the information; and (B) in a format that is easily searchable and accessible; (2) ***except for the screening criteria under Paragraph (4)(C),*** be written in plain language that is easily understandable by enrollees, physicians, providers, and the general public; (3) include a detailed description of the preauthorization process and procedure; and (4) include an accurate and current list of the health care services for which the health maintenance organization requires preauthorization that includes the following information specific to each service: (A) the effective date of the preauthorization requirement; (B) a list or description of any supporting documentation that the health maintenance organization requires from the physician or provider ordering or requesting the service to approve a request for that service; (C) the applicable screening criteria, ***which may include*** Current Procedural Terminology codes and International Classification of Diseases codes; and

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	(D) statistics regarding preauthorization approval and denial rates for the service in the preceding ***year and for each previous year the preauthorization requirement was in effect***, including statistics in the following categories: (i) physician or provider type and specialty, if any; (ii) indication offered; (iii) reasons for request denial; (iv) denials overturned on internal appeal; (v) denials overturned ***on external appeal***; and (vi) total annual preauthorization requests, approvals, and denials for the service.	(D) statistics regarding preauthorization approval and denial rates for the service in the preceding ***calendar year***, including statistics in the following categories: (i) physician or provider type and specialty, if any; (ii) indication offered; (iii) reasons for request denial; (iv) denials overturned on internal appeal; (v) denials overturned ***by an independent review organization***; and (vi) total annual preauthorization requests, approvals, and denials for the service. ***(c) This section may not be construed to require a health maintenance organization to provide specific information that would violate any applicable copyright law or licensing agreement. To comply with a posting requirement described by Subsection (b), a health maintenance organization may, instead of making that information publicly available on the health maintenance organization's Internet website, supply a summary of the withheld information sufficient to allow a licensed physician or provider, as applicable for the specific service, who has sufficient training and experience related to the service to understand the basis for the health maintenance organization's medical necessity or appropriateness determinations.*** ***(d) If a requirement or information described by Subsection (a) is licensed, proprietary, or copyrighted material that the health maintenance organization has received from a third party with which the health maintenance organization has contracted, to comply with a posting requirement described by Subsection (b), the health***

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
		maintenance organization may, instead of making that information publicly available on the health maintenance organization's Internet website, provide the material to a physician or provider who submits a preauthorization request using a nonpublic secured Internet website link or other protected, nonpublic electronic means.
	Sec. 843.3482. CHANGES TO PREAUTHORIZATION REQUIREMENTS. (a) Except as provided by Subsection (b), not later than the 60th day before the date a new or amended preauthorization requirement takes effect, a health maintenance organization that uses a preauthorization process for health care services shall provide ***each participating physician or provider written*** notice of the new or amended preauthorization requirement and disclose the new or amended requirement in the health maintenance organization's newsletter or network bulletin, if any. (b) For a change in a preauthorization requirement or process that removes a service from the list of health care services requiring preauthorization or amends a preauthorization requirement in a way that is less burdensome to enrollees or participating physicians or providers, a health maintenance organization shall provide ***each participating physician or provider written*** notice of the change in the preauthorization requirement and disclose the change in the health maintenance organization's newsletter or network bulletin, if any, not later than the fifth day before the date the change takes effect. (c) Not later than the fifth day before the date a new or amended preauthorization requirement takes effect, a health maintenance organization shall update its Internet website to disclose the change to the health maintenance organization's	Sec. 843.3482. CHANGES TO PREAUTHORIZATION REQUIREMENTS. (a) Except as provided by Subsection (b), not later than the 60th day before the date a new or amended preauthorization requirement takes effect, a health maintenance organization that uses a preauthorization process for health care services shall provide notice of the new or amended preauthorization requirement and disclose the new or amended requirement in the health maintenance organization's newsletter or network bulletin, if any, ***and on the health maintenance organization's Internet website.*** (b) For a change in a preauthorization requirement or process that removes a service from the list of health care services requiring preauthorization or amends a preauthorization requirement in a way that is less burdensome to enrollees or participating physicians or providers, a health maintenance organization shall provide notice of the change in the preauthorization requirement and disclose the change in the health maintenance organization's newsletter or network bulletin, if any, ***and on the health maintenance organization's Internet website*** not later than the fifth day before the date the change takes effect. (c) Not later than the fifth day before the date a new or amended preauthorization requirement takes effect, a health maintenance organization shall update its Internet website to disclose the change to the health maintenance organization's

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	preauthorization requirements or process and the date and time the change is effective. Sec. 843.3483. REMEDY FOR NONCOMPLIANCE; ***AUTOMATIC WAIVER***. In addition to any other penalty or remedy provided by law, a health maintenance organization that uses a preauthorization process for health care services that violates this subchapter with respect to a required publication, notice, or response regarding its preauthorization requirements, including by failing to comply with any applicable deadline for the publication, notice, or response, ***waives the health maintenance organization's preauthorization requirements with respect to*** any health care service affected by the violation, ***and any health care service affected by the violation is considered preauthorized by the health maintenance organization.*** ***Sec. 843.3484. EFFECT OF PREAUTHORIZATION WAIVER. A waiver of preauthorization requirements under Section 843.3483 may not be construed to:*** ***(1) authorize a physician or provider to provide health care services outside of the physician's or provider's applicable scope of practice as defined by state law; or*** ***(2) require the health maintenance organization to pay for a health care service provided outside of the physician's or provider's applicable scope of practice as defined by state law.*** [FA5,3rd(3)]	preauthorization requirements or process and the date and time the change is effective. Sec. 843.3483. REMEDY FOR NONCOMPLIANCE. In addition to any other penalty or remedy provided by law, a health maintenance organization that uses a preauthorization process for health care services that violates this subchapter with respect to a required publication, notice, or response regarding its preauthorization requirements, including by failing to comply with any applicable deadline for the publication, notice, or response, ***must provide an expedited appeal under Section 4201.357 for*** any health care service affected by the violation.
No equivalent provision.	SECTION __.04. Section 1301.135(a), Insurance Code, is amended to read as follows: (a) An insurer that uses a preauthorization process for medical care or [~~and~~] health care services shall provide to	SECTION 2.03. Same as House version.

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	each preferred provider, not later than the fifth [~~10th~~] business day after the date a request is made, a list of medical care and health care services that require preauthorization and information concerning the preauthorization process. [FA5,3rd(3)]	
No equivalent provision.	SECTION __.05. Subchapter C-1, Chapter 1301, Insurance Code, is amended by adding Sections 1301.1351, 1301.1352, 1301.1353, and 1301.1354 to read as follows: Sec. 1301.1351. POSTING OF PREAUTHORIZATION REQUIREMENTS. (a) An insurer that uses a preauthorization process for medical care or health care services shall make the requirements and information about the preauthorization process readily accessible to insureds, physicians, health care providers, and the general public by posting the requirements and information on the insurer's Internet website. (b) The preauthorization requirements and information described by Subsection (a) must: (1) be posted: (A) conspicuously in a location on the Internet website that does not require the use of a log-in or other input of personal information to view the information; and (B) in a format that is easily searchable and accessible; (2) be written in plain language that is easily understandable by insureds, physicians, health care providers, and the general public; (3) include a detailed description of the preauthorization process and procedure; and	SECTION 2.04. Same as House version except as follows: Sec. 1301.1351. POSTING OF PREAUTHORIZATION REQUIREMENTS. (a) An insurer that uses a preauthorization process for medical care or health care services shall make the requirements and information about the preauthorization process readily accessible to insureds, physicians, health care providers, and the general public by posting the requirements and information on the insurer's Internet website. (b) The preauthorization requirements and information described by Subsection (a) must: (1) be posted: (A) ***except as provided by Subsection (c) or (d),*** conspicuously in a location on the Internet website that does not require the use of a log-in or other input of personal information to view the information; and (B) in a format that is easily searchable and accessible; (2) ***except for the screening criteria under Paragraph (4)(C),*** be written in plain language that is easily understandable by insureds, physicians, health care providers, and the general public; (3) include a detailed description of the preauthorization process and procedure; and

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	(4) include an accurate and current list of medical care and health care services for which the insurer requires preauthorization that includes the following information specific to each service: (A) the effective date of the preauthorization requirement; (B) a list or description of any supporting documentation that the insurer requires from the physician or health care provider ordering or requesting the service to approve a request for the service; (C) the applicable screening criteria ***using*** Current Procedural Terminology codes and International Classification of Diseases codes; and (D) statistics regarding the insurer's preauthorization approval and denial rates for the medical care or health care service in the preceding ***year and for each previous year the preauthorization requirement was in effect***, including statistics in the following categories: (i) physician or health care provider type and specialty, if any; (ii) indication offered; (iii) reasons for request denial; (iv) denials overturned on internal appeal; (v) denials overturned ***on external appeal***; and (vi) total annual preauthorization requests, approvals, and denials for the service.	(4) include an accurate and current list of medical care and health care services for which the insurer requires preauthorization that includes the following information specific to each service: (A) the effective date of the preauthorization requirement; (B) a list or description of any supporting documentation that the insurer requires from the physician or health care provider ordering or requesting the service to approve a request for the service; (C) the applicable screening criteria***, which may include*** Current Procedural Terminology codes and International Classification of Diseases codes; and (D) statistics regarding the insurer's preauthorization approval and denial rates for the medical care or health care service in the preceding ***calendar year***, including statistics in the following categories: (i) physician or health care provider type and specialty, if any; (ii) indication offered; (iii) reasons for request denial; (iv) denials overturned on internal appeal; (v) denials overturned ***by an independent review organization***; and (vi) total annual preauthorization requests, approvals, and denials for the service. ***(c) This section may not be construed to require an insurer to provide specific information that would violate any applicable copyright law or licensing agreement. To comply with a posting requirement described by Subsection (b), an insurer may, instead of making that information publicly available on the insurer's Internet website, supply***

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
		a summary of the withheld information sufficient to allow a licensed physician or other health care provider, as applicable for the specific service, who has sufficient training and experience related to the service to understand the basis for the insurer's medical necessity or appropriateness determinations. ***(d) If a requirement or information described by Subsection (a) is licensed, proprietary, or copyrighted material that the insurer has received from a third party with which the insurer has contracted, to comply with a posting requirement described by Subsection (b), the insurer may, instead of making that information publicly available on the insurer's Internet website, provide the material to a physician or health care provider who submits a preauthorization request using a nonpublic secured Internet website link or other protected, nonpublic electronic means.***
	(c) The provisions of this section may not be waived, voided, or nullified by contract.	(e) The provisions of this section may not be waived, voided, or nullified by contract.
	Sec. 1301.1352. CHANGES TO PREAUTHORIZATION REQUIREMENTS. (a) Except as provided by Subsection (b), not later than the 60th day before the date a new or amended preauthorization requirement takes effect, an insurer that uses a preauthorization process for medical care or health care services shall provide ***to each preferred provider written*** notice of the new or amended preauthorization requirement and disclose the new or amended requirement in the insurer's newsletter or network bulletin, if any.	Sec. 1301.1352. CHANGES TO PREAUTHORIZATION REQUIREMENTS. (a) Except as provided by Subsection (b), not later than the 60th day before the date a new or amended preauthorization requirement takes effect, an insurer that uses a preauthorization process for medical care or health care services shall provide notice of the new or amended preauthorization requirement and disclose the new or amended requirement in the insurer's newsletter or network bulletin, if any, ***and on the insurer's Internet website.***
	(b) For a change in a preauthorization requirement or process that removes a service from the list of medical care	(b) For a change in a preauthorization requirement or process that removes a service from the list of medical care

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	or health care services requiring preauthorization or amends a preauthorization requirement in a way that is less burdensome to insureds, physicians, or health care providers, an insurer shall provide ***each preferred provider written*** notice of the change in the preauthorization requirement and disclose the change in the insurer's newsletter or network bulletin, if any, not later than the fifth day before the date the change takes effect. (c) Not later than the fifth day before the date a new or amended preauthorization requirement takes effect, an insurer shall update its Internet website to disclose the change to the insurer's preauthorization requirements or process and the date and time the change is effective. (d) The provisions of this section may not be waived, voided, or nullified by contract.	or health care services requiring preauthorization or amends a preauthorization requirement in a way that is less burdensome to insureds, physicians, or health care providers, an insurer shall provide notice of the change in the preauthorization requirement and disclose the change in the insurer's newsletter or network bulletin, if any, ***and on the insurer's Internet website*** not later than the fifth day before the date the change takes effect. (c) Not later than the fifth day before the date a new or amended preauthorization requirement takes effect, an insurer shall update its Internet website to disclose the change to the insurer's preauthorization requirements or process and the date and time the change is effective. (d) The provisions of this section may not be waived, voided, or nullified by contract.
	Sec. 1301.1353. REMEDY FOR NONCOMPLIANCE; ***AUTOMATIC WAIVER***. (a) In addition to any other penalty or remedy provided by law, an insurer that uses a preauthorization process for medical care or health care services that violates this subchapter with respect to a required publication, notice, or response regarding its preauthorization requirements, including by failing to comply with any applicable deadline for the publication, notice, or response, ***waives the insurer's preauthorization requirements with respect to*** any medical care or health care service affected by the violation, ***and any medical care or health care service affected by the violation is considered preauthorized by the insurer***. (b) The provisions of this section may not be waived, voided, or nullified by contract.	Sec. 1301.1353. REMEDY FOR NONCOMPLIANCE. (a) In addition to any other penalty or remedy provided by law, an insurer that uses a preauthorization process for medical care or health care services that violates this subchapter with respect to a required publication, notice, or response regarding its preauthorization requirements, including by failing to comply with any applicable deadline for the publication, notice, or response, ***must provide an expedited appeal under Section 4201.357 for*** any medical care or health care service affected by the violation. (b) The provisions of this section may not be waived, voided, or nullified by contract.

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	Sec. 1301.1354. EFFECT OF PREAUTHORIZATION WAIVER. (a) A waiver of preauthorization requirements under Section 1301.1353 may not be construed to: ***(1) authorize a physician or health care provider to provide medical care or health care services outside of the physician's or health care provider's applicable scope of practice as defined by state law; or*** ***(2) require the insurer to pay for a medical care or health care service provided outside of the physician's or health care provider's applicable scope of practice as defined by state law.*** ***(b) The provisions of this section may not be waived, voided, or nullified by contract.*** [FA5,3rd(3)]	
No equivalent provision.	Same as Senate version.	ARTICLE 3. UTILIZATION, INDEPENDENT, AND PEER REVIEW
No equivalent provision.	SECTION __.06. Section 4201.002(12), Insurance Code, is amended to read as follows: (12) "Provider of record" means the physician or other health care provider with primary responsibility for the health care[~~, treatment, and~~] services provided to or requested on behalf of an enrollee or the physician or other health care provider that has provided or has been requested to provide the health care services to the enrollee. The term includes a health care facility where the health care services are [~~if treatment is~~] provided on an inpatient or outpatient basis. [FA5,3rd(3)]	SECTION 3.01. Same as House version.
No equivalent provision.	SECTION __.07. Sections 4201.151 and 4201.152, Insurance Code, are amended as follows:	SECTION 3.02. Same as House version except as follows:

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	Sec. 4201.151.	Sec. 4201.151. Same as House version.
	Sec. 4201.152. UTILIZATION REVIEW UNDER [~~DIRECTION OF~~] PHYSICIAN. A utilization review agent shall conduct utilization review under the ***supervision and*** direction of a physician licensed to practice medicine in this [~~by a~~] state [~~licensing agency in the United States~~]. [FA5,3rd(3)]	Sec. 4201.152. UTILIZATION REVIEW UNDER [~~DIRECTION OF~~] PHYSICIAN. A utilization review agent shall conduct utilization review under the direction of a physician licensed to practice medicine in this [~~by a~~] state [~~licensing agency in the United States~~].
No equivalent provision.	SECTION __.08. Subchapter D, Chapter 4201, Insurance Code, is amended by adding Section 4201.1525.	Same as Senate version.
No equivalent provision.	SECTION __.09. Section 4201.153(d), Insurance Code, is amended.	Same as Senate version.
No equivalent provision.	SECTION __.10. Sections 4201.155, 4201.206, and 4201.251, Insurance Code, are amended as follows:	SECTION 3.03. Same as House version except as follows:
	Sec. 4201.155.	Sec. 4201.155. Same as House version.
	Sec. 4201.206. OPPORTUNITY TO DISCUSS TREATMENT BEFORE ADVERSE DETERMINATION. (a) Subject to Subsection (b) and the notice requirements of Subchapter G, before an adverse determination is issued by a utilization review agent who questions the medical necessity, the [~~or~~] appropriateness, or the experimental or investigational nature[~~,~~] of a health care service, the agent shall provide the health care provider who ordered, requested, provided, or is to provide the service a reasonable opportunity to discuss with a physician licensed to practice medicine ***in this state*** the patient's treatment plan and the clinical basis for the agent's determination.	Sec. 4201.206. OPPORTUNITY TO DISCUSS TREATMENT BEFORE ADVERSE DETERMINATION. (a) Subject to Subsection (b) and the notice requirements of Subchapter G, before an adverse determination is issued by a utilization review agent who questions the medical necessity, the [~~or~~] appropriateness, or the experimental or investigational nature[~~,~~] of a health care service, the agent shall provide the health care provider who ordered, requested, provided, or is to provide the service a reasonable opportunity to discuss with a physician licensed to practice medicine the patient's treatment plan and the clinical basis for the agent's determination.

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	(b) If the health care service described by Subsection (a) was ordered, requested, or provided, or is to be provided by a physician, the opportunity described by that subsection must be with a physician licensed to practice medicine ***in this state who is of the same or a similar specialty as that physician***.	(b) If the health care service described by Subsection (a) was ordered, requested, or provided, or is to be provided by a physician, the opportunity described by that subsection must be with a physician licensed to practice medicine.
	Sec. 4201.251.	Sec. 4201.251. Same as House version.
No equivalent provision.	SECTION __.11. Subchapter D, Chapter 4201, Insurance Code, is amended by adding Section 4201.156.	Same as Senate version.
No equivalent provision.	SECTION __.12. Sections 4201.252(a) and (b), Insurance Code, are amended to read as follows: (a) Personnel employed by or under contract with a utilization review agent to perform utilization review must be appropriately trained and qualified and meet the requirements of this chapter and other applicable law, including licensing requirements. (b) Personnel, other than a physician licensed to practice medicine ***in this state***, who obtain oral or written information directly from a patient's physician or other health care provider regarding the patient's specific medical condition, diagnosis, or treatment options or protocols must be a nurse, physician assistant, or other health care provider qualified ***and licensed or otherwise authorized by law and the appropriate licensing agency in this state*** to provide the requested service. [FA5,3rd(3)]	SECTION 3.04. Same as House version except as follows: (a) Personnel employed by or under contract with a utilization review agent to perform utilization review must be appropriately trained and qualified and meet the requirements of this chapter and other applicable law, including ***applicable*** licensing requirements. (b) Personnel, other than a physician licensed to practice medicine, who obtain oral or written information directly from a patient's physician or other health care provider regarding the patient's specific medical condition, diagnosis, or treatment options or protocols must be a nurse, physician assistant, or other health care provider qualified to provide the requested service. [FA5,3rd(3)]
No equivalent provision.	SECTION __.13. Section 4201.356, Insurance Code, is amended to read as follows: Sec. 4201.356. DECISION BY PHYSICIAN REQUIRED; SPECIALTY REVIEW. (a) The procedures for appealing an	SECTION 3.05. Same as House version except as follows: Sec. 4201.356. DECISION BY PHYSICIAN REQUIRED; SPECIALTY REVIEW. (a) The procedures for appealing an

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	adverse determination must provide that a physician licensed to practice medicine ***in this state*** makes the decision on the appeal, except as provided by Subsection (b) ***or (c)***. ***(b) For a health care service ordered, requested, provided, or to be provided by a physician, the procedures for appealing an adverse determination must provide that a physician licensed to practice medicine in this state who is of the same or a similar specialty as that physician makes the decision on appeal, except as provided by Subsection (c).*** (c) If not later than the 10th working day after the date an appeal is denied the enrollee's health care provider ***states in writing good cause for having*** a particular type of specialty provider review the case, a health care provider who is of the same or a similar specialty as the health care provider who would typically manage the medical or dental condition, procedure, or treatment under consideration for review ***and who is licensed or otherwise authorized by the appropriate licensing agency in this state to manage the medical or dental condition, procedure, or treatment*** shall review the decision denying the appeal. The specialty review must be completed within 15 working days of the date the health care provider's request for specialty review is received. [FA5,3rd(3)]	adverse determination must provide that a physician licensed to practice medicine makes the decision on the appeal, except as provided by Subsection (b). (b) If not later than the 10th working day after the date an appeal is ***requested or*** denied the enrollee's health care provider ***requests*** ***[~~states in writing good cause for having~~]*** a particular type of specialty provider review the case, a health care provider who is of the same or a similar specialty as the health care provider who would typically manage the medical or dental condition, procedure, or treatment under consideration for review shall review the ***denial or the*** decision denying the appeal. The specialty review must be completed within 15 working days of the date the health care provider's request for specialty review is received.
No equivalent provision.	SECTION __.14. Sections 4201.357(a), (a-1), and (a-2), Insurance Code, are amended to read as follows: (a) The procedures for appealing an adverse determination must include, in addition to the written appeal, a procedure for an expedited appeal of a denial of emergency care or a denial of continued hospitalization.	SECTION 3.06. Same as House version except as follows: (a) The procedures for appealing an adverse determination must include, in addition to the written appeal, a procedure for an expedited appeal of a denial of emergency care, [~~or~~] a denial of continued hospitalization, ***or a denial of another service if the requesting health care provider includes a***

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	That procedure must include a review by a health care provider who: (1) has not previously reviewed the case; [~~and~~] (2) is of the same or a similar specialty as the health care provider who would typically manage the medical or dental condition, procedure, or treatment under review in the appeal; ***and*** ***(3) for a review of a health care service:*** ***(A) ordered, requested, provided, or to be provided by a health care provider who is not a physician, is licensed or otherwise authorized by the appropriate licensing agency in this state to provide the service in this state; or*** ***(B) ordered, requested, provided, or to be provided by a physician, is licensed to practice medicine in this state.*** ***(a-1) The procedures for appealing an adverse determination must include, in addition to the written appeal and the appeal described by Subsection (a), a procedure for an expedited appeal of a denial of prescription drugs or intravenous infusions for which the patient is receiving benefits under the health insurance policy. That procedure must include a review by a health care provider who:*** ***(1) has not previously reviewed the case; [~~and~~]*** ***(2) is of the same or a similar specialty as the health care provider who would typically manage the medical or dental condition, procedure, or treatment under review in the appeal; and*** ***(3) for a review of a health care service:*** ***(A) ordered, requested, provided, or to be provided by a health care provider who is not a physician, is licensed or***	***written statement with supporting documentation that the service is necessary to treat a life-threatening condition or prevent serious harm to the patient***. That procedure must include a review by a health care provider who: (1) has not previously reviewed the case; and (2) is of the same or a similar specialty as the health care provider who would typically manage the medical or dental condition, procedure, or treatment under review in the appeal.

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	otherwise authorized by the appropriate licensing agency in this state to provide the service in this state; or ***(B) ordered, requested, provided, or to be provided by a physician, is licensed to practice medicine in this state.*** ***(a-2) An adverse determination under Section 1369.0546 is entitled to an expedited appeal. The physician or, if appropriate, other health care provider deciding the appeal must consider atypical diagnoses and the needs of atypical patient populations. The physician must be licensed to practice medicine in this state and the health care provider must be licensed or otherwise authorized by the appropriate licensing agency in this state. [FA5,3rd(3)]***	
No equivalent provision.	SECTION __.15. Section 4201.359, Insurance Code, is amended by adding Subsection (c).	Same as Senate version.
No equivalent provision.	SECTION __.16. Sections 4201.453 and 4201.454, Insurance Code, are amended to read as follows: Sec. 4201.453. UTILIZATION REVIEW PLAN. A specialty utilization review agent's utilization review plan, including reconsideration and appeal requirements, must be: (1) reviewed by a health care provider of the appropriate specialty who is licensed or otherwise authorized to provide the specialty health care service in this state; and (2) conducted in accordance with standards developed with input from a health care provider of the appropriate specialty who is licensed or otherwise authorized to provide the specialty health care service in this state. Sec. 4201.454. UTILIZATION REVIEW UNDER DIRECTION OF PROVIDER OF SAME SPECIALTY. A specialty utilization review agent shall conduct utilization review under the direction of a health care provider who is	SECTION 3.07. Same as House version.

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	of the same specialty as the agent and who is licensed or otherwise authorized to provide the specialty health care service in this [~~by a~~] state [~~licensing agency in the United States~~]. [FA5,3rd(3)]	
No equivalent provision.	SECTION __.17. Sections 4201.455(a) and (b), Insurance Code, are amended to read as follows: (a) Personnel who are employed by or under contract with a specialty utilization review agent to perform utilization review must be appropriately trained and qualified and meet the requirements of this chapter and other applicable law of this state, including licensing laws. ***(b) Personnel who obtain oral or written information directly from a physician or other health care provider must be a nurse, physician assistant, or other health care provider of the same specialty as the agent and who are licensed or otherwise authorized to provide the specialty health care service in this [~~by a~~] state [~~licensing agency in the United States~~].*** [FA5,3rd(3)]	SECTION 3.08. Same as House version except as follows: (a) Personnel who are employed by or under contract with a specialty utilization review agent to perform utilization review must be appropriately trained and qualified and meet the requirements of this chapter and other applicable law of this state, including ***applicable*** licensing laws.
No equivalent provision.	SECTION __.18. Sections 4201.456 and 4201.457, Insurance Code, are amended to read as follows: Sec. 4201.456. OPPORTUNITY TO DISCUSS TREATMENT BEFORE ADVERSE DETERMINATION. Subject to the notice requirements of Subchapter G, before an adverse determination is issued by a specialty utilization review agent who questions the medical necessity, the [~~or~~] appropriateness, or the experimental or investigational nature[~~,~~] of a health care service, the agent shall provide the health care provider who ordered, requested, ***provided,*** or is to provide the service a reasonable opportunity to discuss the	SECTION 3.09. Section 4201.456, Insurance Code, is amended to read as follows: Sec. 4201.456. OPPORTUNITY TO DISCUSS TREATMENT BEFORE ADVERSE DETERMINATION. Subject to the notice requirements of Subchapter G, before an adverse determination is issued by a specialty utilization review agent who questions the medical necessity, the [or] appropriateness, or the experimental or investigational nature[,] of a health care service, the agent shall provide the health care provider who ordered, requested, or is to provide the service a reasonable opportunity to discuss the patient's treatment plan and the clinical basis for the agent's

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	patient's treatment plan and the clinical basis for the agent's determination with a health care provider who is: (1) of the same specialty as the agent; and ***(2) licensed or otherwise authorized to provide the specialty health care service in this state.***	determination with a health care provider who is of the same specialty as the agent.
	Sec. 4201.457. APPEAL DECISIONS. A specialty utilization review agent shall comply with the requirement that a physician or other health care provider who makes the decision in an appeal of an adverse determination must be: ***(1) of the same or a similar specialty as the health care provider who would typically manage the specialty condition, procedure, or treatment under review in the appeal; and*** ***(2) licensed or otherwise authorized to provide the health care service in this state.*** [FA5,3rd(3)]	
No equivalent provision.	SECTION __.19. Section 4202.002, Insurance Code, is amended by adding Subsection (b-1).	Same as Senate version.
No equivalent provision.	SECTION __.20. Section 408.0043, Labor Code, is amended by adding Subsection (c) to read as follows: (c) Notwithstanding Subsection (b), if a health care service is requested, ordered, provided, or to be provided by a physician, a person described by Subsection (a)(1), (2), or (3) who reviews the service with respect to a specific workers' compensation case must be of the same or a similar specialty as that physician. [FA5,3rd(3)]	SECTION 3.10. Same as House version.
No equivalent provision.	SECTION __.21. Subchapter B, Chapter 151, Occupations Code, is amended by adding Section 151.057.	Same as Senate version.

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
No equivalent provision.	SECTION __.22. Section 1305.351(d), Insurance Code, is amended to read as follows: (d) A [~~Notwithstanding Section 4201.152, a~~] utilization review agent or an insurance carrier that uses doctors to perform reviews of health care services provided under this chapter, including utilization review, or peer reviews under Section 408.0231(g), Labor Code, may only use doctors licensed to practice in this state. [FA5,3rd(3)]	SECTION 3.11. Same as House version.
No equivalent provision.	SECTION __.23. Section 1305.355(d), Insurance Code, is amended to read as follows: (d) The department shall assign the review request to an independent review organization. An [~~Notwithstanding Section 4202.002, an~~] independent review organization that uses doctors to perform reviews of health care services under this chapter may only use doctors licensed to practice in this state. [FA5,3rd(3)]	SECTION 3.12. Same as House version.
No equivalent provision.	SECTION __.24. Section 408.023(h), Labor Code, is amended to read as follows: (h) A [~~Notwithstanding Section 4201.152, Insurance Code, a~~] utilization review agent or an insurance carrier that uses doctors to perform reviews of health care services provided under this subtitle, including utilization review, may only use doctors licensed to practice in this state. [FA5,3rd(3)]	SECTION 3.13. Same as House version.
No equivalent provision.	SECTION __.25. Section 413.031(e-2), Labor Code, is amended to read as follows: (e-2) An [~~Notwithstanding Section 4202.002, Insurance Code, an~~] independent review organization that uses doctors to perform reviews of health care services provided under	SECTION 3.14. Same as House version.

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	this title may only use doctors licensed to practice in this state. [FA5,3rd(3)]	
No equivalent provision.	Same as Senate version.	ARTICLE 4. JOINT INTERIM STUDY
No equivalent provision.	Same as Senate version.	SECTION 4.01. CREATION OF JOINT INTERIM COMMITTEE. (a) A joint interim committee is created to study, review, and report on the use of prior authorization and utilization review processes by private health benefit plan issuers in this state, as provided by Section 4.02 of this article, and propose reforms under that section related to the transparency of and improving patient outcomes under the prior authorization and utilization review processes used by private health benefit plan issuers in this state. (b) The joint interim committee shall be composed of four senators appointed by the lieutenant governor and four members of the house of representatives appointed by the speaker of the house of representatives. (c) The lieutenant governor and speaker of the house of representatives shall each designate a co-chair from among the joint interim committee members. (d) The joint interim committee shall convene at the joint call of the co-chairs. (e) The joint interim committee has all other powers and duties provided to a special or select committee by the rules of the senate and house of representatives, by Subchapter B, Chapter 301, Government Code, and by policies of the senate and house committees on administration. *[The conference committee may have exceeded the limitations imposed on its jurisdiction, but only the presiding officer can make the final determination on this issue.]*

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
No equivalent provision.	Same as Senate version.	SECTION 4.02. INTERIM STUDY REGARDING PRIOR AUTHORIZATION AND UTILIZATION REVIEW PROCESSES. (a) The joint interim committee created by Section 4.01 of this article shall study data and other information available from the Texas Department of Insurance, the office of public insurance counsel, or other sources the committee determines relevant to examine and analyze the transparency of and improving patient outcomes under the prior authorization and utilization review processes used by private health benefit plan issuers in this state. (b) The joint interim committee shall propose reforms based on the study required under Subsection (a) of this section to improve the transparency of and patient outcomes under prior authorization and utilization review processes in this state. (c) The joint interim committee shall prepare a report of the findings and proposed reforms. *[The conference committee may have exceeded the limitations imposed on its jurisdiction, but only the presiding officer can make the final determination on this issue.]*
No equivalent provision.	Same as Senate version.	SECTION 4.03. COMMITTEE FINDINGS AND PROPOSED REFORMS. (a) Not later than December 1, 2020, the joint interim committee created under Section 4.01 of this article shall submit to the lieutenant governor, the speaker of the house of representatives, and the governor the report prepared under Section 4.02 of this article. The joint interim committee shall include in its report recommendations of specific statutory and regulatory

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
		changes that appear necessary from the committee's study under Section 4.02 of this article. (b) Not later than the 60th day after the effective date of this Act, the lieutenant governor and speaker of the house of representatives shall appoint the members of the joint interim committee in accordance with Section 4.01 of this article. *[The conference committee may have exceeded the limitations imposed on its jurisdiction, but only the presiding officer can make the final determination on this issue.]*
No equivalent provision.	Same as Senate version.	SECTION 4.04. ABOLITION OF COMMITTEE. The joint interim committee created under Section 4.01 of this article is abolished and this article expires December 15, 2020. *[The conference committee may have exceeded the limitations imposed on its jurisdiction, but only the presiding officer can make the final determination on this issue.]*
No equivalent provision.	Same as Senate version.	ARTICLE 5. TRANSITIONS; EFFECTIVE DATE
SECTION 4. A health benefit plan issuer shall update the issuer's website to conform with Subchapter K, Chapter 1451, Insurance Code, as amended by this Act, not later than January 1, 2020.	SECTION __.04. Same as Senate version.	SECTION 5.01. Substantially the same as Senate version.
No equivalent provision.	SECTION __.26. The changes in law made by this article to Chapters 843 and 1301, Insurance Code, apply only to a request for preauthorization of medical care or health care services made on or after January 1, 2020, under a health benefit plan delivered, issued for delivery, or renewed on or after that date. A request for preauthorization of medical	SECTION 5.02. Substantially the same as House version.

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
	care or health care services made before January 1, 2020, or on or after January 1, 2020, under a health benefit plan delivered, issued for delivery, or renewed before that date is governed by the law as it existed immediately before the effective date of this Act, and that law is continued in effect for that purpose. [FA5,3rd(3)]	
No equivalent provision.	SECTION __.27. The changes in law made by ***this article to Chapters 1305, 4201, and 4202, Insurance Code, Chapters 408 and 413, Labor Code, and Chapter 151, Occupations Code,*** apply only to utilization, independent, or peer review that was requested on or after the effective date of this Act. Utilization, independent, or peer review requested before the effective date of this Act is governed by the law as it existed immediately before the effective date of this Act, and that law is continued in effect for that purpose. [FA5,3rd(3)]	SECTION 5.03. The changes in law made by ***Article 3 of this Act*** apply only to utilization, independent, or peer review that was requested on or after the effective date of this Act. Utilization, independent, or peer review requested before the effective date of this Act is governed by the law as it existed immediately before the effective date of this Act, and that law is continued in effect for that purpose.
No equivalent provision.	SECTION __.28. Procedural provision.	Same as Senate version.
No equivalent provision.	SECTION __.29. If before implementing any provision of this article a state agency determines that a waiver or authorization from a federal agency is necessary for implementation of that provision, the agency affected by the provision shall request the waiver or authorization and may delay implementing that provision until the waiver or authorization is granted. [FA5,3rd(3)]	Same as Senate version.
No equivalent provision.	ARTICLE __. DISCLOSURES REGARDING CERTAIN PREAUTHORIZED MEDICAL AND HEALTH CARE SERVICES [FA5,3rd(3)]	Same as Senate version.

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
No equivalent provision.	SECTION __.01. Subchapter F, Chapter 843, Insurance Code, is amended by adding Section 843.2025.	Same as Senate version.
No equivalent provision.	SECTION __.02. Subchapter C-1, Chapter 1301, Insurance Code, is amended by adding Section 1301.1355.	Same as Senate version.
No equivalent provision.	SECTION __.03. Procedural provision.	Same as Senate version.
No equivalent provision.	ARTICLE __. MISCELLANEOUS PROVISIONS	Same as Senate version.
No equivalent provision.	SECTION __. Section 843.321, Insurance Code, is amended by adding Subsection (a-1). [FA1,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Section 1301.136, Insurance Code, is amended by adding Subsection (a-1). [FA1,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Chapter 1452, Insurance Code, is amended by adding Subchapter F. [FA1,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. The heading to Chapter 1453, Insurance Code, is amended. [FA1,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Section 1453.001(1), Insurance Code, is amended. [FA1,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Chapter 1453, Insurance Code, is amended by adding Section 1453.004. [FA1,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Section 842.261, Insurance Code, is amended by adding Subsection (a-1) and amending Subsection (c). [FA2,3rd]	Same as Senate version.

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
No equivalent provision.	SECTION __. Section 843.2015, Insurance Code, is amended by adding Subsection (a-1) and amending Subsection (c). [FA2,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Sections 1301.0056(a) and (d), Insurance Code, are amended. [FA2,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Section 1301.1591, Insurance Code, is amended by adding Subsection (a-1) and amending Subsection (c). [FA2,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. The heading to Section 1451.505, Insurance Code, is amended. [FA2,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Section 1451.505, Insurance Code, is amended by amending Subsections (d) and (e) and adding Subsections (d-1), (d-2), and (f) through (p). [FA1,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. The heading to Chapter 1467, Insurance Code, is amended. [FA2,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. The heading to Subchapter D, Chapter 1467, Insurance Code, is amended. [FA2,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Subchapter D, Chapter 1467, Insurance Code, is amended by adding Sections 1467.152 and 1467.153. [FA2,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Section 843.348, Insurance Code, is amended by adding Subsection (g-1). [FA3,3rd]	Same as Senate version.

SENATE VERSION	HOUSE VERSION (IE)	CONFERENCE
No equivalent provision.	SECTION __. The heading to Chapter 1217, Insurance Code, is amended. [FA3,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Chapter 1217, Insurance Code, is amended by adding Section 1217.008. [FA3,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Section 1301.135, Insurance Code, is amended by adding Subsection (f-1). [FA3,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Section 843.010, Insurance Code, is amended. [FA4,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Subchapter I, Chapter 843, Insurance Code, is amended by adding Section 843.322. [FA4,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Subchapter B, Chapter 1301, Insurance Code, is amended by adding Section 1301.0642. [FA4,3rd]	Same as Senate version.
No equivalent provision.	SECTION __. Saving provision. [FA4,3rd]	Same as Senate version.
No equivalent provision.	ARTICLE __. EFFECTIVE DATE [FA5,3rd(4)]	Same as Senate version.
SECTION 5. This Act takes effect September 1, 2019.	SECTION __.__. Same as Senate version.	SECTION 5.04. Same as Senate version.

LEGISLATIVE BUDGET BOARD
Austin, Texas

FISCAL NOTE, 86TH LEGISLATIVE REGULAR SESSION

May 25, 2019

TO: Honorable Dan Patrick, Lieutenant Governor, Senate
Honorable Dennis Bonnen, Speaker of the House, House of Representatives

FROM: John McGeady, Assistant Director Sarah Keyton, Assistant Director
Legislative Budget Board

IN RE: **SB1742** by Menéndez (Relating to physician and health care provider directories, preauthorization, utilization review, independent review, and peer review for certain health benefit plans and workers' compensation coverage.), **Conference Committee Report**

No significant fiscal implication to the State is anticipated.

The bill would amend the Insurance Code and Labor Code relating to physician and health care provider directories, preauthorization, utilization review, independent review, and peer review for certain health benefit plans and workers' compensation coverage.

Based on information provided by Texas Department of Insurance, Employees Retirement System, Teacher Retirement System, The University of Texas System Administration, Texas A&M University System Administration, State Office of Risk Management, and Texas Department of Transportation, this analysis assumes that the duties and responsibilities associated with implementing the provisions of the bill could be accomplished by utilizing existing resources.

The Health and Human Services Commission (HHSC) indicates federal rule addresses preauthorization requirements for managed care organizations that contract to provide for Medicaid and Children's Health Insurance Program (CHIP) services; therefore, it is assumed these provisions would not apply to Medicaid or CHIP and there would be no fiscal impact to HHSC. If the provisions were applied to those programs, HHSC may need to increase managed care premiums to account for the additional administrative burden, which would result in a cost that could be significant.

Local Government Impact

No significant fiscal implication to units of local government is anticipated.

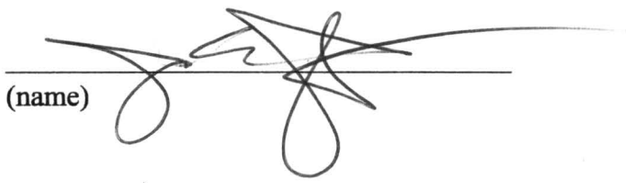
Source Agencies: 327 Employees Retirement System, 454 Department of Insurance, 529 Health and Human Services Commission, 710 Texas A&M University System Administrative and General Offices

LBB Staff: WP, CMa, SGr, CP, KFB

Certification of Compliance with
Rule 13, Section 6(b), House Rules of Procedure

Rule 13, Section 6(b), House Rules of Procedure, requires a copy of a conference committee report signed by a majority of each committee of the conference to be furnished to each member of the committee in person or, if unable to deliver in person, by placing a copy in the member's newspaper mailbox at least one hour before the report is furnished to each member of the house under House Rule 13, Section 10(a). The paper copies of the report submitted to the chief clerk under Rule 13, Section 10(b), must contain a certificate that the requirement of Rule 13, Section 6(b), has been satisfied, and that certificate must be attached to the copy of the report furnished to each member under Rule 13, Section 10(d). Failure to comply with this requirement is not subject to a point of order under Rule 13.

I certify that a copy of the conference committee report on SB 1742 was furnished to each member of the conference committee in compliance with Rule 13, Section 6(b), House Rules of Procedure, before submission of the paper copies of the report to the chief clerk under Rule 13, Section 10(b), House Rules of Procedure.



(name)

5/25/19

(date)